



Robert Reiten  
President  
Bend Plating Inc.  
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[www.bendplating.com](http://www.bendplating.com)

Bruce Klingler  
Consultant/Chemist  
1<sup>st</sup> Choice Consulting  
Riverside, CA 92501

Dear Mr. Klingler,

I would like to thank you for the recent review of our company and processes. Our employees really enjoyed working with you and learning from you.

The suggestions you made for our processing have worked very well and we are extremely pleased.

Also I must say that I have been in this business for 27 years and you are the most knowledgeable professional that I have ever had the pleasure of meeting. My crew and I learned more from you in the short time we spent together than we could have ever hoped for.

I will not hesitate to recommend you and your services to my colleagues and associates.

It was truly a pleasure working with you and we are looking forward to working together again in the near future.

Sincerely,

Robert Reiten  
President  
Bend Plating Inc.